

# WARRANTY

Service Trucks International (hereafter referred to as "STI") warrants to the original purchaser, that each new STI Service Body sold by it to be free, under normal use and service, from defects in material and workmanship. Terms of warranty are:

**5 Year Rust Through Warranty** – The STI rust through warranty will cover material and labor for the service body against rust through, to the original purchaser, for a period of 5 years from date of original purchase. Rust through is defined as a condition where rust has corroded through the entire thickness of material. Product must be properly maintained and serviced under the guidelines of the owner's manual. Applies to the body only and excludes options, modifications, and alterations. Exclusions:

- Products that have been used to carry corrosive materials, where such materials result in rust-through conditions.
- Products purchased in a "primed only" condition.

**3 Year Paint Warranty** - The PPG Paint Performance Warranty will cover material and labor for the areas of the STI Eagle Pro body finished with PPG specified products applied at the STI factory for a period of 3 years beginning the day the vehicle was delivered to the original purchaser. This warranty is prorated at 100% for the first year of ownership, 75% for the second year of ownership, and 50% for the third year of ownership. Customer will be responsible for difference between repair cost and warranty proration in years 2 and 3. Warranty protection requires the exercise of care and maintenance. Refer to the Paint Care Instructions portion in your owners manual for proper paint care information.

**3 Year Bedliner Warranty** - The STI Bedliner warranty will cover material and labor for the areas of the STI Eagle Pro body finished with bedliner applied at the STI factory from bubbling, peeling, cracking, or flaking for a period of 3 years beginning the day the vehicle was delivered to the original purchaser. This warranty is prorated at 100% for the first year of ownership, 75% for the second year of ownership, and 50% for the third year of ownership. Customer will be responsible for difference between repair cost and warranty proration in years 2 and 3. Warranty protection requires the exercise of care and maintenance such as regular cleaning of equipment. Applies to the body only and excludes options, modifications, and alterations. Exclusions:

- No warranty shall be provided for bedliner damaged by oils, harmful or corrosive chemicals, heat, or sharp objects.

**2 Year Parts/Labor** - STI warrants each new STI Service Body to the original purchaser to be free, under normal use and service, from defects in material and workmanship, for 2 years from date of original purchase. This warranty excludes any optional equipment or other equipment not manufactured by STI such as chassis, welders, air compressors, generators, inverters, and heating systems.

This warranty, as described above, is expressly limited to the repair or replacement of parts proven to STI's satisfaction to be defective. All defective parts must be returned to the factory to be eligible for warranty evaluation. STI will pay the standard freight expenses of warranty replacement parts between the factory and the distributor or customer (if applicable). Expedited freight service is available, with the customer paying the difference between standard freight and their preferred freight.

This warranty does not cover the cost of labor or transportation charges when any party other than STI or an approved STI distributor performs the replacement or repair of parts claimed to be defective. This warranty shall not apply to a STI product upon which any alterations or repairs other than normal maintenance have been made without the prior written approval of STI.

STI shall in no event be liable for consequential damages, lost profits or contingent liabilities arising out of the failure of any STI product or parts to operate properly.

**WARRANTY CARD MUST BE COMPLETED AND RETURNED TO FACTORY WITHIN 30 DAYS UPON RECEIPT OF EQUIPMENT TO ENSURE WARRANTY COVERAGE.**

**THIS WARRANTY IS EXTENDED ONLY TO THE ORIGINAL PURCHASER FROM AN AUTHORIZED STI DISTRIBUTOR AND MAY NOT BE REASSIGNED. THIS WARRANTY IS EXPRESSLY IN LIEU OF ANY OTHER WARRANTIES EXPRESSED OR IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FOR A PARTICULAR PURPOSE AND STI NEITHER ASSUMES OR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY OTHER LIABILITY. THERE ARE NO WARRANTIES, WHICH EXTEND BEYOND THE DESCRIPTION OF THE FACE HEREOF.**

We reserve the right to make improvements to any of our products without notice or obligation regarding models previously sold.

BODY SERIAL # \_\_\_\_\_

EFFECTIVE 1/1/14

MAN01895 REV -

**WARRANTY REGISTRATION CARD – Detach and mail.**

MAN01895 REV -

Name: \_\_\_\_\_

Address: \_\_\_\_\_

City, State/Prov, Code: \_\_\_\_\_

Body Serial # \_\_\_\_\_

Body Model # \_\_\_\_\_

In Service Date: \_\_\_\_\_

Send to:  
Service Trucks International  
Attn: Customer Service  
877 1st Ave. NW  
Sioux Center, IA 51250