

LIMITED WARRANTY

Service Trucks International, Inc. (hereafter referred to as “STI”) warrants to the original consumer that each new STI body that is used in accordance with the normal product operation document is free from defects in material and workmanship. Terms of warranty are:

FINISH WARRANTY COVERAGE

5 Year Rust-Through Warranty – The STI rust- through warranty will cover material and labor for the body against rust-through, to the original consumer, for a period of 5 years from the date of manufacture. Rus- through is defined as a condition where rust has corroded through the entire thickness of material. Product must be properly maintained and serviced under the guidelines of the owner’s manual. Applies to the body only and excludes options, modifications, and alterations. Exclusions:

- Products that have been used to carry corrosive materials, where such materials result in rust-through conditions.
- Products purchased in a “primed only” condition.

3 Year Paint Warranty - The PPG Paint Performance Warranty will cover material and labor for the areas of the body finished with PPG specified products applied at the STI factory for a period of 3 years from the date of manufacture. This warranty is prorated at 100% for the first year of ownership, 75% for the second year of ownership, and 50% for the third year of ownership. Customer will be responsible for difference between repair cost and warranty proration in years 2 and 3. Warranty protection requires the exercise of care and maintenance. Refer to the Paint Care Instructions portion in your owners manual for proper paint care information.

3 Year Bedliner Warranty - The STI Bedliner warranty will cover material and labor for the areas of the body finished with bedliner applied at the STI factory from bubbling, peeling, cracking, or flaking for a period of 3 years from the date of manufacture. This warranty is prorated at 100% for the first year of ownership, 75% for the second year of ownership, and 50% for the third year of ownership. Customer will be responsible for difference between repair cost and warranty proration in years 2 and 3. Warranty protection requires the exercise of care and maintenance such as regular cleaning of equipment. Applies to the body only and excludes options, modifications, and alterations. Exclusions:

- No warranty shall be provided for bedliner damaged by oils, harmful or corrosive chemicals, heat, or sharp objects.

COMPONENT WARRANTY COVERAGE

2 Year Parts/Labor - STI warrants each new body to the original consumer to be free, under normal use and service, from defects in material and workmanship, for 2 years from date of manufacture if the warranty is unregistered. If the warranty is registered, it will be valid for 2 years from the date of sale to the original consumer, but not more than 3 years from the date of manufacture.

OWNER’S RESPONSIBILITY

As the original consumer of the service body, you have the responsibility to perform the required maintenance at proper intervals per the product manual(s). You are to ensure that the use of this product is within the reasonable scope of the normal product operation document and Paint Care Instructions.

The original consumer needs to contact STI’s Support Department at the first indication of defect in material or workmanship at 1-800-225-8789 or email at parts@servicetrucks.com to get the claim on record.

WARRANTY EXCLUSIONS

This warranty excludes any optional equipment or other equipment not manufactured by STI such as chassis, welders, air compressors, generators, inverters, and heating systems.

This warranty, as described above, is expressly limited to the repair or replacement of parts proven to STI's satisfaction to be defective. All defective parts must be returned to the factory to be eligible for warranty evaluation. STI will pay the standard freight expenses of warranty replacement parts between the factory and the distributor or customer (if applicable). Expedited freight service is available, with the customer paying the difference between standard freight and their preferred freight.

This warranty does not cover the cost of labor or transportation charges when any party other than STI or an approved STI distributor performs the replacement or repair of parts claimed to be defective. All warranty work must be approved in advance by STI. This warranty shall not apply to ordinary wear and tear; negligence; acts of God; vandalism; abuse; misuse; neglect; accident or causes beyond the reasonable control of STI, including without limitation fires, freezing, floods and other natural disasters; overloading; unauthorized altered, modified or changed products or parts; products or parts which have not been properly installed, stored, operated or maintained or which have been improperly adjusted; normal wear and tear or the Owner's neglect, negligence or willful damage; any products or parts not provided by STI; or damages caused by failure to follow the maintenance procedures outlined in the applicable owner's manual or in technical bulletins issued by STI. This warranty shall not apply to a STI product upon which any alterations or repairs other than normal maintenance have been made without the prior written approval of STI.

LIMITATIONS AND DISCLAIMERS

STI shall in no event be liable for consequential damages, lost profits or contingent liabilities arising out of the failure of any STI product or parts to operate properly.

WARRANTY MUST BE REGISTERED UPON PURCHASE OF EQUIPMENT TO ENSURE MAXIMUM WARRANTY COVERAGE. SCAN THE QR CODE TO THE RIGHT (OR GO TO SERVICETRUCKS.COM/WARRANTY) TO GO TO THE WARRANTY REGISTRATION WEBPAGE. PROOF OF PURCHASE REQUIRED.

THIS WARRANTY IS EXTENDED ONLY TO THE ORIGINAL CONSUMER FROM AN AUTHORIZED STI DISTRIBUTOR AND MAY NOT BE REASSIGNED. THIS WARRANTY IS EXPRESSLY IN LIEU OF ANY OTHER WARRANTIES EXPRESSED OR IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FOR A PARTICULAR PURPOSE AND STI NEITHER ASSUMES OR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY OTHER LIABILITY. THERE ARE NO WARRANTIES, WHICH EXTEND BEYOND THE DESCRIPTION OF THE FACE HEREOF.



We reserve the right to make improvements to any of our products without notice or obligation regarding models previously sold.

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