

# LIMITED WARRANTY

Tiger Cranes (hereafter referred to as "Tiger") warrants to the original consumer, that each new Tiger Crane that is used in accordance with the normal product operation document is free from defects in material and workmanship. Terms of warranty are:

3 YEARS - Base plate weldment, turret assembly, and structural integrity of the crane boom assembly.

2 YEARS - Electrical and hydraulic components.

## OWNER'S RESPONSIBILITY

As the original consumer of a Tiger Crane, you have the responsibility to perform the required maintenance at proper intervals per the product manual. You are to ensure that the use of this product is within the reasonable scope of the normal product operation document.

The original consumer needs to contact Tiger's Support Department at the first indication of defect in material or workmanship at 1-800-225-8789 or email at [parts@servicetrucks.com](mailto:parts@servicetrucks.com) to get the claim on record.

## WARRANTY EXCLUSIONS

This warranty, as described above, is expressly limited to the repair or replacement of parts proven to Tiger's satisfaction to be defective. All defective parts must be returned to the factory to be eligible for warranty evaluation. Tiger will pay the standard freight expenses of warranty replacement parts between the factory and the distributor or customer (if applicable). Expedited freight service is available, with the customer paying the difference between standard freight and their preferred freight.

This warranty does not cover the cost of labor or transportation charges when any party other than Tiger or an approved Tiger distributor performs the replacement or repair of parts claimed to be defective. This warranty shall not apply to ordinary wear and tear; negligence; acts of God; vandalism; abuse; misuse; neglect; accident or causes beyond the reasonable control of Tiger, including without limitation fires, freezing, floods and other natural disasters; overloading; unauthorized altered, modified or changed products or parts; products or parts which have not been properly installed, stored, operated or maintained or which have been improperly adjusted; normal wear and tear or the Owner's neglect, negligence or willful damage; any products or parts not provided by Tiger; or damages caused by failure to follow the maintenance procedures outlined in the applicable owner's manual or in technical bulletins issued by Tiger. This warranty shall not apply to a Tiger product upon which any alterations or repairs other than normal maintenance have been made without the prior written approval of Tiger.

Tiger shall in no event be liable for consequential damages, lost profits or contingent liabilities arising out of the failure of any Tiger product or parts to operate properly.

WARRANTY MUST BE REGISTERED UPON PURCHASE OF EQUIPMENT TO ENSURE MAXIMUM WARRANTY COVERAGE. THIS WARRANTY SHALL BE EFFECTIVE FROM THE MANUFACTURED DATE OF THE PRODUCT OR THE SALE DATE TO THE ORIGINAL CONSUMER WITH PROOF OF PURCHASE. STI WILL NOT WARRANT ANY PARTS OR LABOR FOR ITEMS THAT ARE MORE THAN 3 YEARS FROM THE MANUFACTURE DATE. SCAN THE QR CODE TO THE RIGHT (OR GO TO [SERVICETRUCKS.COM/WARRANTY](http://SERVICETRUCKS.COM/WARRANTY)) TO GO TO THE WARRANTY REGISTRATION WEBPAGE.

THIS WARRANTY IS EXTENDED ONLY TO THE ORIGINAL CONSUMER FROM AN AUTHORIZED TIGER CRANE DISTRIBUTOR AND MAY NOT BE REASSIGNED. THIS WARRANTY IS EXPRESSLY IN LIEU OF ANY OTHER WARRANTIES EXPRESSED OR IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FOR A PARTICULAR PURPOSE AND TIGER NEITHER ASSUMES OR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY OTHER LIABILITY. THERE ARE NO WARRANTIES WHICH EXTEND BEYOND THE DESCRIPTION OF THE FACE HEREOF.

We reserve the right to make improvements to any of our products without notice or obligation regarding models previously sold.

Effective 1/1/25

